## Frequently Asked Questions

## Fire Debris Removal Program and Cleanup Green Valley/Slide Fires

Q: I have trash service questions, who do I call?

A: Please call Mountain Disposal at 909-338-2417. Regular service has been restored. Extra bags of regular trash are OK. No fire debris please.

Q: Where can I dispose of spoiled food and regular household garbage?

A: Now that regular services have been restored, spoiled food can be disposed of in your regular trash.

Q: Will the transfer station take fire debris?

A: No. For safety reasons, ALL fire debris must be pre-approved by the Fire Debris Removal Program for transport and disposal.

Q: Why can't I just take my fire debris to the landfill?

A: Debris from burned structures may contain hazardous substances which cannot be accepted at the landfill. Often it takes a professional to determine if debris/ash from burned structures is safe.

Q: Why can't I just get a trash bin(s) for the fire debris?

A: Fire debris can only be disposed once it's been cleared of hazardous materials. Fire Debris Removal Program staff has information on which properties are OK to have debris removed.

Q: What is the Fire Debris Removal Program?

A: This program will assist property owners in getting their fire related debris removed safely and quickly; at a significant savings.

Q: Do I have to participate in the Fire Debris Removal Program?

A: No, it's voluntary but strongly encouraged you sign up. Please remember that all fire debris, whether you are participating in the program or not, must be pre-approved by Program staff for disposal BEFORE transport.

Q: How do I get more information on the Fire Debris Removal Program?

A: Call the Fire Debris Removal Info line, 909-386-8743.

Q: What happens if the property owner doesn't sign up for the Program?

A: Cleanup and disposal costs will be borne by the property owner.

## Before you begin the cleanup process, here are some reminders:

- Be safe. Fire debris can be very unsafe, it could contain hazardous wastes, heavy metals, asbestos and other contaminants. County waste disposal sites can NOT accept fire debris that has not been cleared for hazardous materials or asbestos. Please WAIT until notified of the official fire debris disposal location and transport and disposal procedures.
- Collect needed property information: Assessor's Parcel Number (from your property tax bill, disposal use permit or loan documents), affected property address, insurance company name, policy and policy number, personal identification, contact telephone, e-mail and address.
- Contact your insurance company and confirm your coverage. Most insurance policies have disaster related debris clean up and removal clauses that will reimburse the property owner for all or some of these costs.
- Decide whether or not you want to participate in the County Fire Debris Removal Program.

## **About Fire Debris**

All properties affected by the fires will be reviewed for hazardous materials. Debris from structures built prior to 1984 will be subject to asbestos inspection. If the inspection finds asbestos, the asbestos will have to be removed before the debris can be transported and disposed at a County disposal site. Asbestos inspection and removal <u>must</u> be done by a licensed asbestos contractor. Proof of inspection/removal will be required before the debris will be accepted at the disposal site. The cost for these services varies depending on many factors including the amount and type of debris to be inspected, location, and amount needing removal.



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